

Privacy Policy

CryptoEngine s.r.o ("we", "our", "us") respects your privacy and is committed to protecting your personal data. This Privacy Policy outlines how we collect, use, store, and protect your personal information when you use our services, including but not limited to our cryptocurrency exchange platform, mobile applications, and website (collectively, "Services").

By using our Services, you agree to the collection and use of your data in accordance with this Privacy Policy.

1. Information We Collect

We collect the following types of information to provide our Services:

A. Personal Identification Information

- Full name
- Date of birth
- Address
- Email address
- Phone number
- Government-issued ID (e.g., passport, national ID, driver's license)
- Proof of address (e.g., utility bill, bank statement)

B. Transaction Data

- Transaction history (buy/sell orders, deposits, withdrawals, etc.)
- Wallet addresses
- Blockchain transaction data

C. Device and Usage Information

- IP address
- Device type and browser information
- Usage statistics (e.g., pages visited, actions taken on the site)

D. KYC/AML Data

In order to comply with legal and regulatory requirements (such as anti-money laundering (AML) and Know Your Customer (KYC) obligations), we use third-party services (e.g., Sumsub) to verify your identity and assess the risks associated with your account. During this process, you may be required to provide additional information and documents to facilitate identity verification.

2. How We Use Your Information

We use your personal information for the following purposes:

- To verify your identity (KYC process)
- To comply with anti-money laundering (AML) and counter-terrorism financing (CTF) regulations
- To process transactions and maintain your account
- To communicate with you regarding your account, transactions, and our services
- To enhance security and prevent fraudulent activities
- To provide customer support
- To improve our Services, monitor usage, and analyze trends

3. Sharing Your Information

We do not sell your personal data to third parties. However, we may share your data with trusted third parties in the following circumstances:

- **Sumsub:** For identity verification and compliance with legal obligations.
- **Service Providers:** We may share information with third-party service providers that assist us in operating our platform, such as payment processors, cloud hosting services, and customer support providers.
- **Legal Compliance:** We may disclose your information if required to do so by law, in response to legal requests, or to comply with legal obligations, including but not limited to complying with regulatory authorities, law enforcement, or in connection with a legal claim.

4. Data Security

We implement industry-standard security measures to protect your personal data, including encryption, firewalls, and secure access protocols. However, no method of data transmission over the internet or electronic storage is 100% secure. While we strive to protect your personal information, we cannot guarantee absolute security.

5. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, including for compliance with legal obligations, dispute resolution, and enforcement of our agreements. If you choose to close your account, we may retain certain information for a period of time as required by law or regulation.

6. Your Rights

Depending on your location, you may have certain rights regarding your personal data, including:

- **Right to Access:** You can request a copy of the personal information we hold about you.

- **Right to Rectification:** You can request that we correct or update any inaccurate or incomplete personal information.
- **Right to Deletion:** You can request the deletion of your personal information, subject to certain exceptions.
- **Right to Object:** You can object to the processing of your personal data in certain circumstances.
- **Right to Restrict Processing:** You can request a restriction on the processing of your personal data in certain situations.

To exercise your rights, please contact us at [Insert Contact Information].

7. Cookies and Tracking Technologies

We use cookies and other tracking technologies to enhance your experience on our website. Cookies are small files stored on your device that help us personalize content and analyze site usage. You can manage your cookie preferences through your browser settings.

8. International Data Transfers

As part of providing our Services, we may transfer your personal data to third parties located in different countries, including outside the European Economic Area (EEA). We ensure that appropriate safeguards are in place to protect your personal data during such transfers, in compliance with applicable data protection laws.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any changes will be posted on this page with an updated "Effective Date." We encourage you to review this Privacy Policy periodically.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

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